

Improving Horam's water supply network



Introductions

Jeremy Dufour

– Project Manager

Adam French

– Assistant Project Manager

Dean Pellatt

– Clancy Construction Manager

Helen Tucker

– Customer Liaison Manager

Tracey Reid

– Senior Communications Officer



Project overview

- Replacing an ageing, burst-prone water main,
 - Improving reliability of the network
 - Reducing the amount of water lost to leaks and bursts
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- **Length of pipe:** Approx. 630 metres
 - **Investment:** £248,000
 - **Starts:** Monday 5 January 2026
 - **Duration:** Approx. 11 weeks



Road closure

Road closures in:

- **Laundry Lane:** between the junctions with Horebeech Lane and Vines Cross Road.

We'll work in phases along this road to minimise disruption

- **Vines Cross Road:** a short section from the junction with Laundry Lane.

To be undertaken during the February half term break, with work starting here on Saturday 14 February



Our team will complete the work as quickly and as safely as possible

Diversion routes

- The diversion routes for both closures have been agreed with East Sussex Highways
- Maps will shortly be available to download from our website:

southeastwater.co.uk/laundry-lane

- Will be signposted for the duration

Access

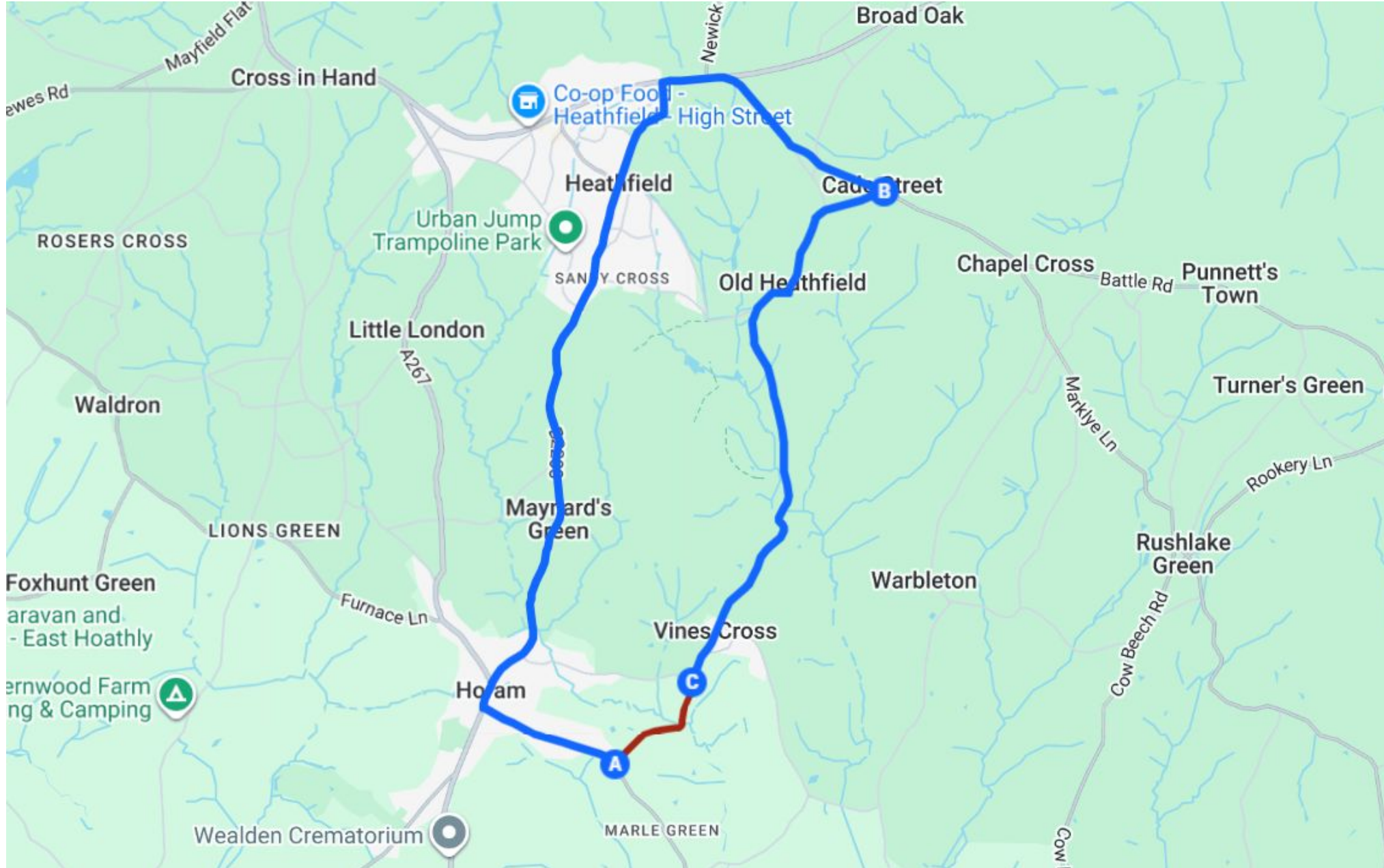
- Will always be maintained for residents and businesses

Short waits may be experienced if:

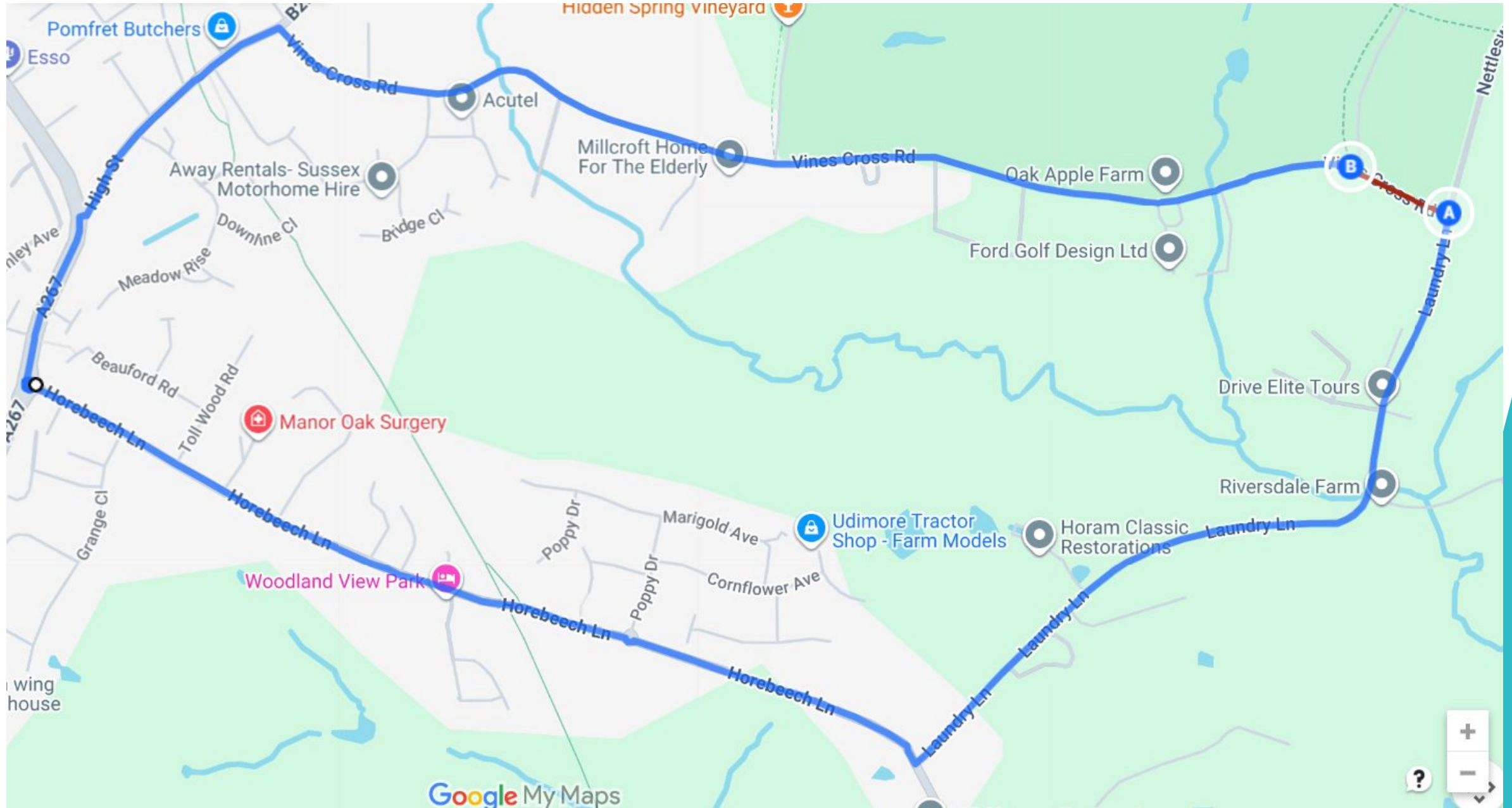
- Working outside a property
- Completing an element of work



Laundry Lane



Vines Cross Road

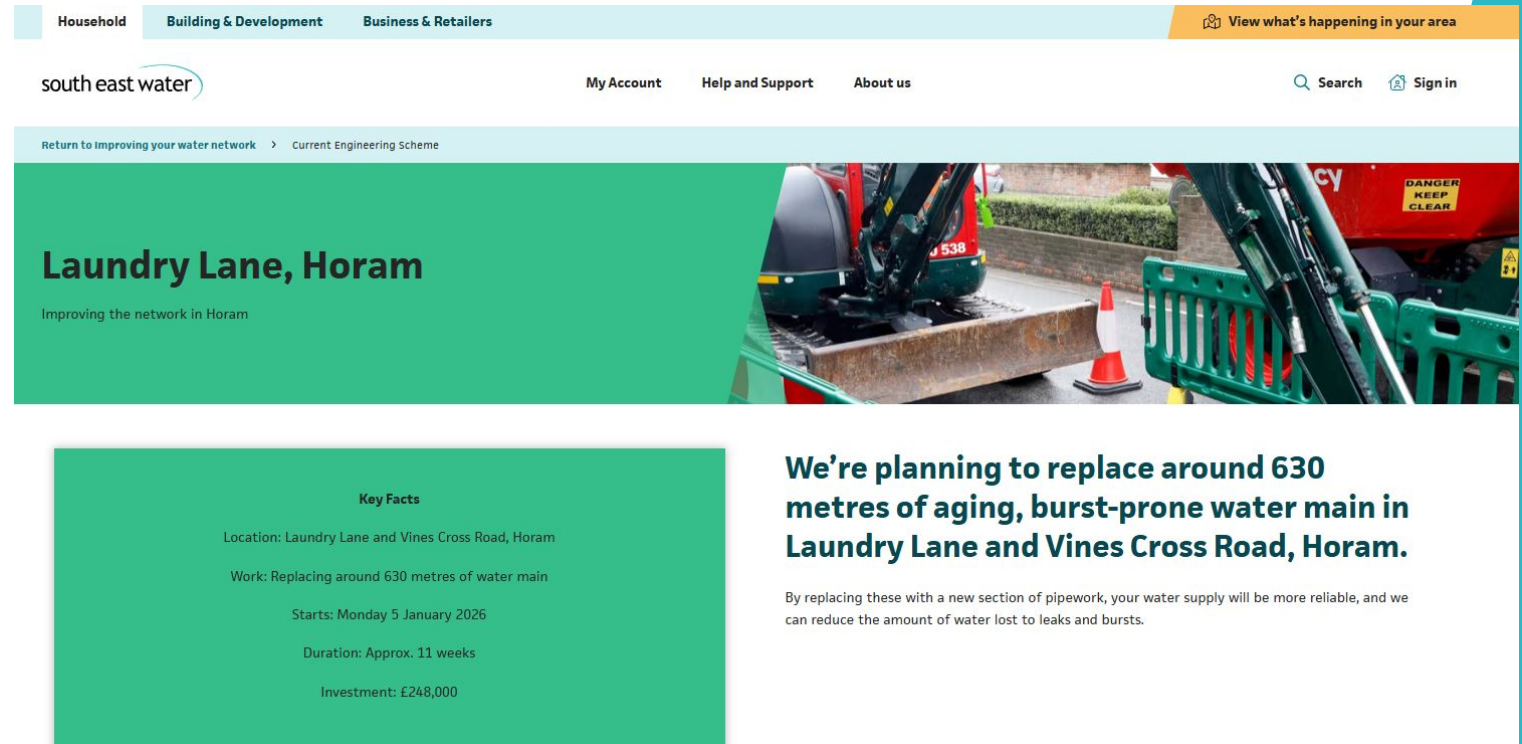


south east water

How we'll communicate this project to the community

- Residents letters and emails have been sent
- Public drop in session on Thursday 4 December at Christ Church
- Website:
southeastwater.co.uk/laundry-lane
- Stakeholder updates
- Press releases
- Social media updates

Further meetings can be arranged to discuss localised issues, should this be required



The screenshot shows the South East Water website with a navigation bar for Household, Building & Development, and Business & Retailers. The main header includes the South East Water logo, links to My Account, Help and Support, and About us, along with a search bar and a Sign in button. The page title is 'Laundry Lane, Horam' with the subtitle 'Improving the network in Horam'. A large image of a construction site with a red excavator and green safety barriers is visible. Below the image, there is a 'Key Facts' section with the following details:

Key Facts
Location: Laundry Lane and Vines Cross Road, Horam
Work: Replacing around 630 metres of water main
Starts: Monday 5 January 2026
Duration: Approx. 11 weeks
Investment: £248,000

To the right of the 'Key Facts' section, there is a bold statement: 'We're planning to replace around 630 metres of aging, burst-prone water main in Laundry Lane and Vines Cross Road, Horam.' Below this, a smaller text explains: 'By replacing these with a new section of pipework, your water supply will be more reliable, and we can reduce the amount of water lost to leaks and bursts.'

Thank you
Are there any questions?